



STEAM MOP CLEANER

User Manual



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PREFACE

The principle of the steam mop is to heat water, generating pressure and high-temperature steam, which is then used to sterilize and clean the home environment.

Steam mops typically offer functions such as high-temperature sterilization and grease removal. By utilizing high-pressure steam, they can effectively clean and sanitize surfaces, making it easy to tackle tough stains.

Steam mops remove dirt quickly, saving time and effort, while also being economical and affordable. No additional detergents are needed, and operation is simple.

Your steam mop is designed to clean hard floor surfaces that can withstand high heat. Do not use it on unsealed wood or unglazed ceramic floors. We also recommend checking the use and care instructions provided by your floor manufacturer.

Thank you for choosing this steam mop. To ensure proper use and maintenance, please read the instruction manual carefully before operating the product and keep it for future reference.

SAFETY INSTRUCTIONS

- Always attach the mop pad before use. The mop head's design is relatively sharp, and without the pad's protection, it may significantly scratch and damage your floors.
- Always use pure water. If ordinary tap water is used, mineral scale will accumulate over time and block the steam holes.
- After cleaning, allow the cleaner to sit for a period of time to let its body cool down completely, and store it in a cool place. It is strictly prohibited to direct steam toward people, pets, or plants.
- The mop should be cleaned promptly after each use because it collects bacteria during floor cleaning. If left uncleaned for extended periods, stains will harden on the mop surface, making subsequent cleaning more difficult and potentially reducing the mop's service life.
- It is strictly prohibited to leave the equipment plugged in when not in use. Always disconnect the power immediately after completing your cleaning tasks by turning off the unit and unplugging it from the electrical outlet. Store the device in a secure location well out of children's reach at all times.
- Never leave the device unattended while it is powered on, and avoid using it in outdoor environments as this may compromise safety and performance.
- Never direct the steam outlet toward people, animals, or any living beings to prevent potential burns and injuries from accidental contact with high-temperature steam.

Note:

1. If the power cord is damaged, it must be replaced by an authorized technician from the manufacturer or an approved service center to prevent potential hazards.
2. Always unplug the appliance after use and before performing any maintenance.

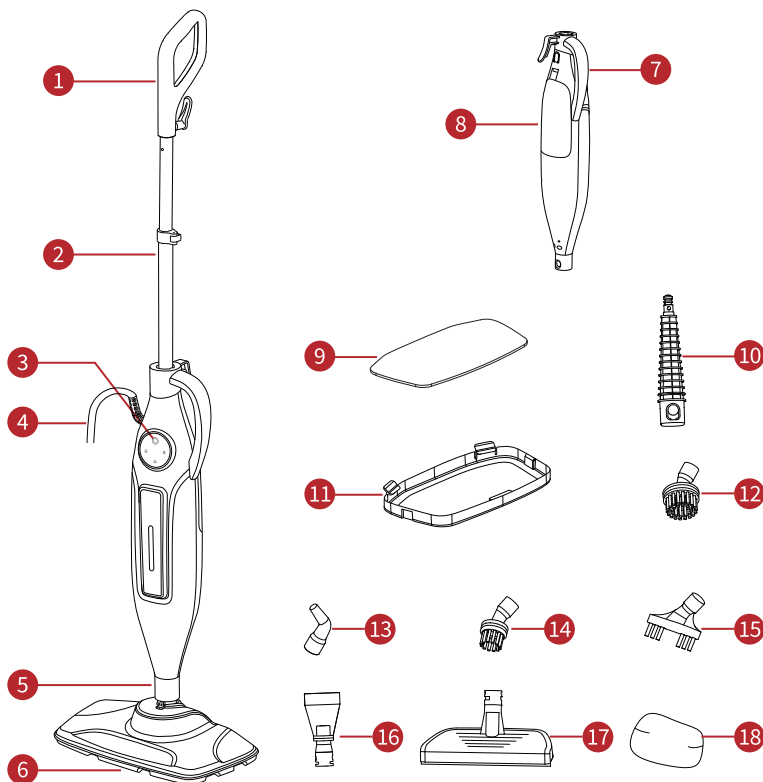
WARNING

1. This appliance may be used by children aged 8 years and above, as well as persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge, provided they have received proper supervision or instruction regarding safe operation and fully understand the potential hazards.
2. Children must never play with the appliance, and all cleaning or user maintenance must never be performed by children without adult supervision.
3. Always ensure the appliance is unplugged from the power outlet before conducting any cleaning or maintenance procedures.

PRODUCT PARAMETER

Model	RHSC-25001WH, RHSC-25001BK
Voltage	120 V ~ 60 Hz
Rated Power	1200 W
Water Tank	11.8 oz
Steam Time	18 min
Cord Length	16.4 ft
Weight	2 kg (4.4 lb)

EQUIPMENT ACCESSORIES DETAILS



1. Handle

2. Aluminum tube

3. On/standby Button

4. Power Cord

5. Shaft

6. Mop

7. Handle

8. Water Tank

9. Mop Pad

10. Straight Nozzle

11. Glider

12. Large Round Nylon Brush

13. Bend Nozzle

14. Small Round Brush

15. Crevice Brush

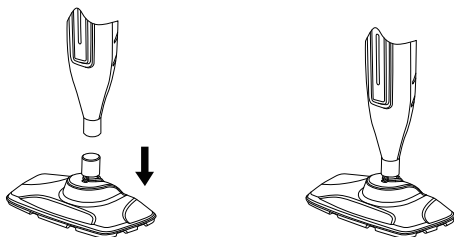
16. Scraper Head

17. Window Cleaning Tool

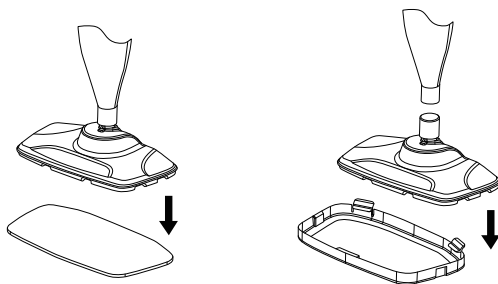
18. Towel Set

INSTRUCTIONS FOR USE

Step 1: Locate the main unit and steam mop head, then connect them by firmly pressing together until you hear an audible 'click' and visually confirm that the lock button on the mop head has fully engaged with the main unit, indicating proper connection and secure positioning.

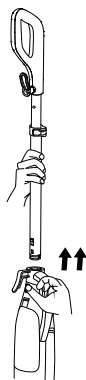
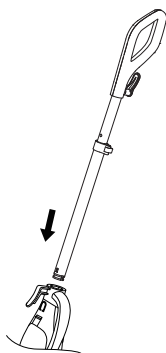
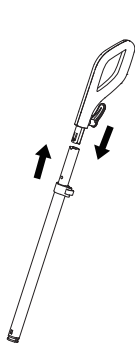


Step 2: Attach the steam mop pad to the mop head with the white side facing downward (note: the blue side is the cleaning surface). For carpet cleaning, first install the carpet glider by securely fitting the mop head into it - remember this attachment should only be used on carpets, as it is not suitable for hard floor surfaces which require direct contact with the mop pad for proper cleaning.



Step 3: Attach the handle to the connection rod by aligning them and pressing firmly until the lock button engages, just as described in Step 1. Then, insert the assembled unit into the main body until you hear a distinct 'click,' confirming it is securely in position.

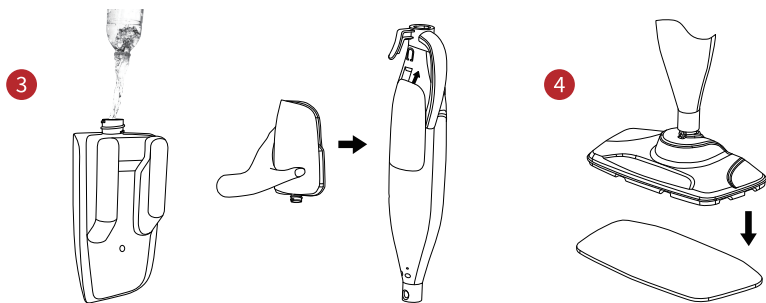
Disassemble: First press the release button located beneath the lanyard hook, then gently pull the handle free.



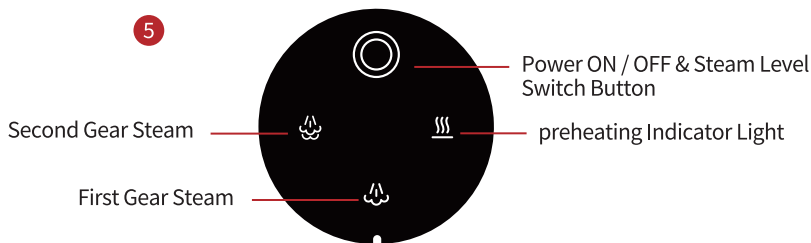
1. Press and hold the water tank release button upward, then carefully remove the water tank from the unit.
2. Turn the water tank cover counterclockwise to unscrew and remove it.



3. Fill the water tank with an appropriate amount of pure water. Securely tighten the tank cover and reinsert it into the main unit, ensuring the lock button is fully engaged to prevent the tank from detaching during use.
4. Align the mop pad with the mop head and press firmly to secure it in place.



5. Connect the power supply by plugging in the device, at which point the preheating indicator will begin flashing. After approximately fifteen seconds, when the indicator light stops flashing, the heating process will be complete. To operate the steam functions, press the power button once to activate low steam mode, press it a second time for high steam mode, and press it again to return the unit to standby status, which will automatically discontinue boiler heating.



6. To install and use the steam scrubber accessories, first align the direct-injection pipe clip with the corresponding slot on the main unit's interface and firmly insert it until fully seated (refer to Figure 1 for proper orientation). For connecting additional accessories, follow the same alignment and insertion procedure as illustrated in Figure 2, ensuring each component clicks securely into place before operation.

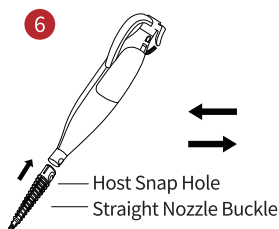
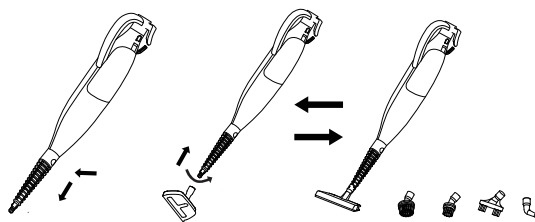
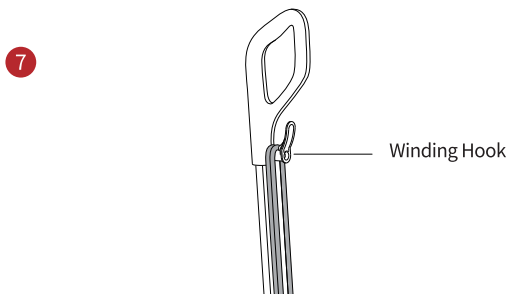


Figure 1



7. The built-in cord hook provides convenient storage for the power cord when not in use.



EQUIPMENT MAINTENANCE

Before filling the water tank or attaching the mop pad, always unplug the device. Wash the mop pad after use.

1. Unplug the device from the power source and ensure the steam mop has completely cooled down before proceeding.
2. Detach the mop pad from the mop base.
3. The mop pad is washable at temperatures up to 104°F.

QUESTION ANSWER

1. The steam mop won't turn on?
Check whether the steam mop is energized and the power cord is damaged.
2. Steam mop does not produce steam?
Check if there is water in the water tank, warm up again to see if there is any gas.
3. Why does the mop pad not stick to dust?
The mop pad is covered with dust and needs to be cleaned or replaced.
4. Why does the floor darken when mopping the floor?
 - a. Before using the steam mop, please make sure the mop is installed.
 - b. High-temperature steam dissolves oil stains effectively. Some factory-treated floors have a protective oil layer that may darken temporarily during steam cleaning, but this will restore the floor's original color. For safety, test in an inconspicuous area first. For any concerns, contact after-sales service.

5. Can the waxed floor work?

Wait at least one week before using the steam mop on waxed floors, and always test in an inconspicuous corner first.

6. Why are there water stains?

- a. It may be that the preheating time is insufficient, the steam cleaner will enter the preheating state after powering on, please wait a few seconds.
- b. The steam temperature is too high during use, please do not stay in the same place for too long, so as not to condense the steam into water droplets.

7. Is it normal that the water tank of the machine I received has drops of water?

As part of standard manufacturing quality checks, all steam mops undergo water testing during production. You may therefore find residual water in the tank upon receiving your product - this is completely normal.

HOW TO CLEAN AND MAINTAIN

1. The steam mop requires no detergent, as its high-temperature steam provides powerful cleaning, sterilization, and mite removal for all surfaces needing treatment.
2. To clean the steam mop head, carefully wash it with clean water while wearing gloves, then wring it out and lay it flat to dry.
3. Alternatively, prepare a basin of hot water with mild detergent, soak the mop head thoroughly, then rinse it clean.
4. For proper steam mop maintenance, allow the unit to cool completely after use and store it in a cool, dry place.
5. During cleaning, never add detergent or soapy water – use only plain tap water. To ensure optimal performance and longevity while maintaining user comfort, please follow all operational guidelines when using this multi-functional steam mop.
6. Clean the mop promptly after each use, as it accumulates bacteria during cleaning. If left uncleaned, stains will harden, making future cleaning more difficult and shortening the mop's lifespan. Note that steam mops require regular cleaning with water only – no detergent is needed. Additionally, always ensure the mop is completely dry before storage to prevent bacterial growth.

WARRANTY

Register One (1) Year Limited Warranty

This One (1) Year Limited Warranty applies to purchases made from authorized retailers of Rosewill Inc. ("Rosewill") by the original appliance owner and is not transferable. Please visit www.rosewill.com to register your new Rosewill appliance. Failure to register your product will not diminish your warranty rights. You will be asked to provide the store name, date of purchase, model number (found on the back of your appliance) and serial number (found on the bottom of your appliance) along with your name and email address.

Warranty Service

To obtain warranty service, please contact our Consumer Care Department by email to techsupport@rosewil.com or call to 1-800-575-9885. We will try to contact you as soon as possible. If we are unable to resolve the problem, you may be asked to send your appliance to the Service Department for quality inspection. Rosewill is not responsible for shipping costs related to warranty service. When returning your appliance, please include your name, mailing address, email address, phone number, and proof of the original purchase date as well as a description of the problem you are encountering with the appliance.



Appliances need to be disposed of separately for scrap. Throwing them directly into the garbage is prohibited.



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Technical Support Information

 techsupport@rosewill.com  1-800-575-9885  www.rosewill.com

Thank you for purchasing a quality Rosewill product.

Please register your product at www.rosewill.com for complete warranty information and support for your product.